## For Public Safety, By Public Safety





## FirstNet: Our Nation's Public Safety Network

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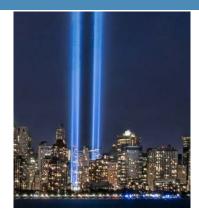






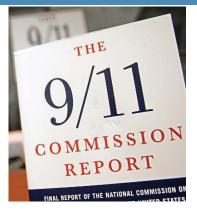


## The FirstNet Journey



**2001** 9/11 attacks

Radio communication challenges affect first responders



2004 9/11 Commission

- Recommends
   national radio
   spectrum for public
   safety purposes
- Public safety unites to advocate for nationwide broadband network



2012
The First Responder
Network Authority

Independent agency to deploy Nationwide Public Safety Broadband Network



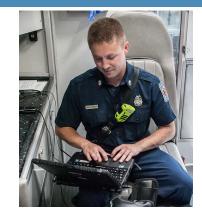
2012-16
Outreach and
Consultation

- Governors identify FirstNet single points of contact
- Consultation in all 56 states/territories
- FirstNet works with states to collect and validate users and coverage data



# 2016-17 Partnership and State Plans

- Network RFP released
- Award to AT&T
- Delivery of 56 state/territory plans
- 56 Governors Opt-In decisions



2018-beyond
Advancing the
FirstNet Experience

- Engage and collaborate with public safety and industry
- Develop and promote Public Safety Communications roadmap
- Invest in the network



## What is FirstNet?



- Established in 2012 by Congressional Act
- Federal Agency, Part of NTIA, U S Dept of Commerce
- Mission: to establish, operate, and maintain an interoperable public safety broadband network
- Resources: \$7 billion and 20 MHz of spectrum for an LTE network

9/9/2019

## **An Innovative Public-Private Partnership**

# First Responder Network Authority

- Partner oversight and support
- Public safety advocate
- Technical expertise
- Innovation strategy and investment



AT&T

- Nationwide core
- RAN build-out
- Adoption and customer care (24x7x365)
- Security operations center
- Mission-critical services
- App and device ecosystems



## QPP (aka "First Priority")

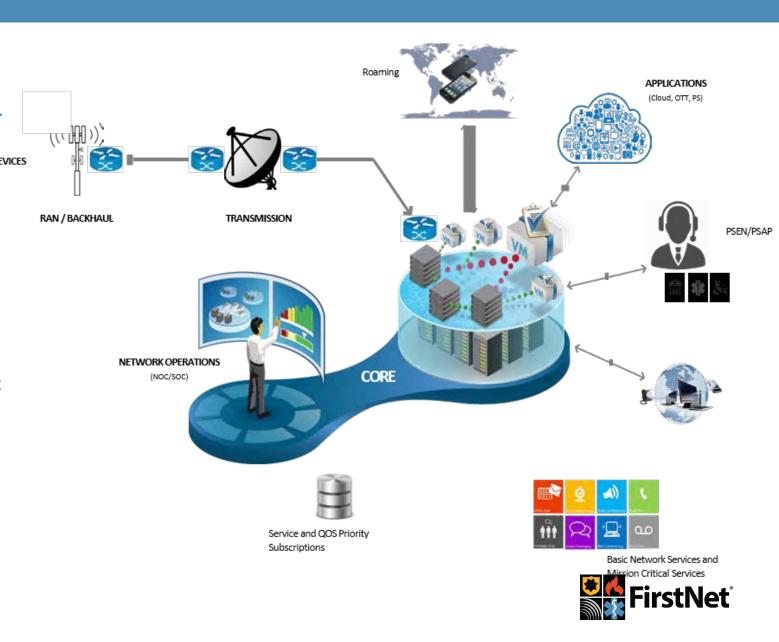
- Quality of Service (QoS): Minimum/maximum service quality parameters
- Priority: Gives preferred access to network resources
- True Preemption: Terminates/relocates non-primary/commercial users so high-priority users have access





## Dedicated FirstNet Public Safety Core

- FirstNet Core available March 2018
  - Check with an AT&T FirstNet specialist for service availability dates in your area.
- Based on standardized Evolved Packet Core (EPC) and IP Multimedia Subsystem (IMS)
- FirstNet Core to provide:
  - Basic network services
  - QoS, priority and preemption across
     ALL AT&T LTE bands
  - Enabled secure access to private/public networks, PSEN/PSAP, enterprise and cloud applications
  - Enables RAN sharing between Band 14 and AT&T commercial bands (MOCN)
  - Will support future services for Public Safety (Mission Critical, LBS)
  - Encryption from end-to-end



### **State Plans and Governors' Decisions**





#### Focus in 2019

- Expanding FirstNet
- Driving innovation
- Public safety engagement



## Strategy: Aligning and Guiding Our Efforts for Public Safety



#### STRATEGIC GOAL

Deploy, maintain, and operate a nationwide public safety broadband network

#### **MISSION**

We are a catalyst for advancing the nationwide public safety broadband network

#### **VISION**

Create a dedicated and differentiated broadband communications experience that transforms public safety operations to save lives

- Guides our actions now through 2022 so we're aligned/able to meet our mission for public safety
- Metrics-based so we can validate we're meeting our goals
- Living document gives direction and structure, while encouraging growth, change, and collaboration



## Vision to Reality: A Catalyst for Public Safety Communications



VISION: Create a dedicated and differentiated broadband communications experience that transforms public safety operations to save lives







**PUBLIC SAFETY'S NEEDS** 

**ROADMAP** 

**INVESTMENT** 



## First Responder Network Authority Roadmap Overview

The Roadmap expresses how the FirstNet Authority will work to advance the FirstNet network over a multiyear horizon.



Provides a <u>technology framework</u> to understand all of the components and capabilities of the FirstNet Experience



Reflects *public safety's feedback* and needs based on a multitude of Roadmap engagements with the public safety community



Incorporates *analysis* of industry trends and drivers as well as AT&T's roadmap for the Network



Identifies the *priorities that will guide investments* and other opportunities based on FirstNet Authority analysis



## First Responder Network Authority Roadmap Domains



#### Core

- EPC
- IMS Core
- Services Platforms
- App Servers
- Service Enablers



#### **Coverage & Capacity**

- Macro Coverage
- Capacity
- In-building Solutions
- Temporary/On-Demand Coverage
- Range Extension
- Device-to-Device
- Air-to-Ground
- Maritime Operations
- Availability/Reliability/ Resiliency/Hardening



#### **Situational Awareness**

- Location Services
- Sensors
- Wearables
- Cameras/Video

- Mapping/Geographic Information System (GIS)
- Data Analytics/Artificial Intelligence



#### **Voice Communications**

- Mission Critical Push-to-talk (MCPTT)
- PTT Interconnection



#### **Secure Information Exchange**

- Data Access
- Data Sharing

- Cybersecurity
- Identity, Credential and Access Management (ICAM)/Single Sign-On



#### **User Experience**

- Priority Services
- Applications
- Devices
- Accessories

- Hands Free Operations
- Augmented Virtual Reality
- Heads-Up Display

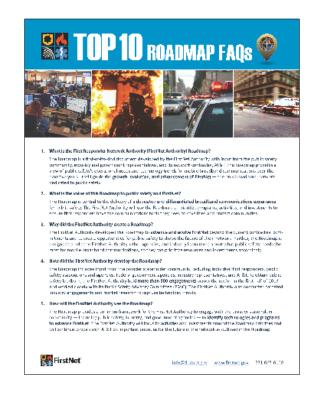


### **Roadmap Content Release**

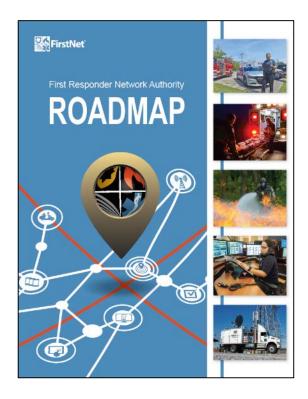
#### Infographic



#### **FAQs**



#### FirstNet Authority Roadmap



Available at FirstNet.gov/Roadmap



## FirstNet and EMS



- Real Time two way video from patient/EMS Scene to a hospital/physician
- Transmission, in real time and continuously, all of the data provided by a typical "12-lead monitor" (rhythm strip, vital signs, SPO2, CO2 levels, etc.)
- Supporting all of the communication needs of new Community Paramedicine programs.
- Far better "Situational Awareness" including all public safety assets at a scene.
- Medical Imaging to aid in evaluation and diagnosis. Essentially creating a "Smart Ambulance" that can gather diagnostic data for transmission to a higher level of care for reading and evaluation. This can include ultrasound for trauma patients; Even something that requires huge amounts of data to be transmitted...such as CT Scans....

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## Happening today!





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## Point of Care Ultrasound



# Differentiating Shock

By Stephanie Louka, MD, AEMT, and Thomas Hudson, NRP, CCP-C

EMS World Magazine, Aug 1, 2018



## **POCUS**



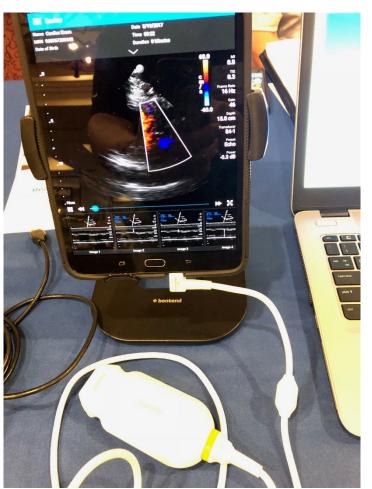
- Point-of-care ultrasonography, or POCUS, has evolved over the last 20 years to become a mainstay of emergency department diagnosis and treatment. Whether assessing obstetric patients, visualizing abdominal bleeding, or guiding invasive procedures, the practice of emergency medicine continues to find new, innovative applications for this technology.
- A more recent development, however, is the migration of POCUS from the emergency department into the prehospital setting. While as of 2014 North American EMS agencies had an ultrasound adoption rate of only 4%,<sup>2</sup> there are indications that many progressive EMS agencies are rapidly coming to use POCUS as part of their standard practice. This change has been so rapid that just this year, the nation's first university-level POCUS course designed specifically for prehospital providers debuted at the Virginia Commonwealth University School of Medicine.<sup>3</sup>
- EMS World Magazine Aug 1, 2018, "Differentiating Shock"

## Ultrasound in the field



App and devices available now, that allow for capture and transmission of live, moving ultrasound images, and two way voice communication.





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## "Blue Tooth Breath Sounds"



New "Electronic" Stethoscopes allow for BlueTooth transmission of sounds via FirstNet connectivity for expert evaluation



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## Virtual Medication Cross Check



- Cross checking of medications prior to administration is becoming the norm.
- •Rather than seek out an in-person crew member to verify the medication, Use a video link to perform that function remotely.

9/9/2019

## EMS reimbursement changes



- Announced Feb 14, 2019 by DHHS "Innovation Center"
- New payment model called ET-3
- A model program, that will solicit agreements with up to 40 entities in each of three rounds
- Applications to be sought in Fall 2019
- Start date planned for Jan 2020

## New CMS (Medicare) payment model



# Under the ET3 model, the Centers for Medicare & Medicaid Services (CMS) will <u>pay</u> participating ambulance suppliers and providers to:

- 1) transport an individual to a hospital emergency department (ED) or other destination covered under the regulations
- 2) transport to an alternative destination (such as a primary care doctor's office or an urgent care clinic)
- 3) provide treatment in place with a qualified health care practitioner, either *on the scene or connected* using telehealth.

## Advancing the FirstNet Experience

Engage public safety entities and associations, PSAC, industry, and government to understand their trends, drivers, and priorities

Develop and promote public safety broadband communications roadmaps that reflect the voice of public safety

Collaborate with public safety to realize the operational benefit of the FirstNet Experience

Invest in the network to further a differentiated FirstNet Experience



## **Onboarding Process**

**Enterprise/Agency Paid** 

Agency POC works with designated

AT&T FirstNet marketing/sales

representative to establish and

manage account















# Public Safety Agency/Organization



#### **Subscriber Paid**

Individual works with designated AT&T FirstNet sales representative/retail store to establish and manage account











#### **Agency Pre-Validation**

Agency establishes itself with AT&T FirstNet and authorizes users via a Foundation Account Number to do subscriber paid

#### **User Credentials**

Individual presents credentials and proof of eligible agency; AT&T 3<sup>rd</sup> party verification provider vets users



SheerID works with user's agency who assumes responsibility for auditing eligible users long-term

#### **Non-Agency Validated**

User's agency not interested in managing users; SheerID assumes responsibility for auditing eligible users long-term

## FirstNet by the Numbers



FirstNet 750K+ connections







~9,000

Public safety agencies subscribed









**75**+ FirstNet Ready™

~650













than any commercial network<sup>2</sup>

**FASTER** 





Band 14 coverage completion; well ahead of schedule







50+ Unique apps in the FirstNet App Catalog







Dedicated deployable network assets, including 3 Flying COWs™













Asset deployments for planned and emergency events this year



# Questions, Comments, Concerns? Brent Williams

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www.Firstnet.com/newsletters

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